Prototype User Survey

**This survey is anonymous, and the data contained upon completion of this survey will be recorded and used to create a report that will be added to a final year Project Technical Report. Do you agree and consent to your completed survey being used for this purpose?**

|  |  |
| --- | --- |
| * **Yes** | **X** |
| * **No** |  |

1. **What was your first impression when you entered the website?**

Gives a simple approach to an order

1. **Did you use a computer or a mobile device to access our website?**

Computer

1. **On a rating scale from 1 to 10; Was our website easy to navigate?**

9

1. **On a rating scale from 1 to 10; how did you like the design our website?**

7

1. **On a rating scale from 1 to 10; how would you rate the functionality of the application?**

7

1. **On a rating scale from 1 to 10; Is it clear how screen elements (e.g., error messages, buttons, menus) work?**

7

1. **On a rating scale from 1 to 10; From first opening the website to fully completing a transaction, how reasonable do you feel the time it took was?**

6

1. **Did you experience any error messages whilst using the website?**

Yes password login error seemed difficult

1. **Did you experience any problems with Functionality or Design whilst using the website?**

Yes logging in through paypal was difficult

1. **Is our pricing clear to you?**

Yes pricing was clear

1. **On a rating scale from 1 to 10; How secure do you feel the website is?**

6

I felt improvement could be made.

1. **What other products (or features) would you like us to offer on this website?**

Discounts would be Ideal and more selection to the customer.